

EXHIBIT “A”

Case Details KNUEPPEL, DIANE

Case ID: 2115131960
Case Sub Type: Standard **Source:** Phone Call
Status: Closed **Status Detail:** Transaction
Priority: Normal **Timestamp:**
Created Date: 05/23/2005 **Resolved Date:** 05/31/2005
Requestor: Wilson, Kenneth **Primary Client:** Wilson, Kenneth
Case Notes: Client is inquiring as to why there is shortage on ISA as he requested draft for amount to get him paid to end of year. Negotiated call back so I may review. Phone: 914-682-5546.

Case Contacts

Case Role **Name**
Primary Client Wilson, Kenneth
Client Wilson, Kenneth
Requestor Wilson, Kenneth
Financial Rep Stein, Daniel

Case History

Date	Changed By	Field Changed	Old Value	New Value
05/31/2005	KNUEPPEL, DIANE	Status		Closed
05/31/2005	KNUEPPEL, DIANE	Status Details		Transaction
05/23/2005	KNUEPPEL, DIANE	Status		Pending
05/23/2005	KNUEPPEL, DIANE	Status Details		Home Office Processing
05/23/2005	KNUEPPEL, DIANE	Status		Open
05/23/2005	KNUEPPEL, DIANE	Status Details		Assigned

Reference Numbers

Ref # **Type**
 16852105 Product Contract
 9695701 ISA

TOW - ISA General Inquiry TOW-Detail - Billing Inquiry (ISA Gen Inq)

Status: Closed **Created Date:** 05/23/2005
Status Detail: Phone Call **Due Date:** 05/28/2005
Service Provider:

Task - Consultation/Results

Status: Closed **Created Date:**
Status Detail: **Scheduled Date:** 05/23/2005
Priority: Normal **Due Date:** 05/26/2005
Created By: KNUEPPEL, DIANE